

# Stowe Free Library

## Director's Report – December 2008

### News

Three staff (myself, Megan, and Molly) are attending the Stowe Area Association's Customer Service training workshop on December 9 and 11.

We didn't have a chance to talk about the overdue stats at the November meeting. Here are the numbers:

#### Overdue Notices

	<i># of first notices</i>		<i># of bills</i>		<i># of suspensions</i>		<i>Circulation for same period</i>	
Before July 1	377	0.88%	82	0.19%	57	0.13%	42,895	15 weeks
After July 1	476	1.27%	85	0.23%	26	0.07%	37,429	15 weeks
		<b>0.39%</b>		<b>0.04%</b>		<b>-0.06%</b>		

With basketball season beginning, we are now entering the period when we have the most issues with behavior and space after school. All of the staff has agreed to help "sweep" the kids room between 3 and 4pm to help keep kids behaving better. There is a consensus that our Rules of Conduct should be looked at, and that we should all have "zero tolerance" for some behaviors.

Our Eating Local series ended wonderfully, with a very successful wine-tasting program at Michael's on the Hill. 37 people attended, with several coming in the next day to offer small donations or comment on the program. Food and wine were terrific. This would make a terrific fundraiser! Our Face to Face with Madeleine Kunin was also a huge success.

Upstairs, HDAC Executive Director Nathan Suter and his wife have a new baby boy named Asa.

### Building Issues

What's a cold day without losing heat? We lost our heat one Monday, due in part to the funny plumbing of our furnace to our oil tanks and in part to Irving Oil not having us on the best automatic delivery route. County Oil, who is providing service to our furnace, has been in to fix the lines between our tanks and furnace.

We have added a new trash can and a new recycling bin out front.

### Statistics

	<i>November</i>	<i>October</i>	<i>September</i>	<i>November 2007</i>
Circulation	8,403	8,771	9,053	8,294
Computer Usage				
Adult	800	1,101	1,040	624
Children	474	562	439	430
Programs	11	19	11	16
Program Attendance	302	285	288	354
Meeting Room Use	11	6	12	9
Meeting Room Attendance	112	57	156	109
New Patrons	55	49	56	41

# Upcoming Programs

December and January are generally a slow time for programming, save our International Workers Reception

Pre-school and Baby & Toddler story times continue, as do our monthly after-school programs with the Lamoille County Nature Center.

# Upcoming Conferences & Meetings

SAA Customer Service Workshop, December 9 & 11, 9am to 1pm  
Koha Meeting, December 12

## Circulation

